

Quality and Environmental Policy

The Management of **Lantia Marítima, S.L.**, an international freight forwarder founded in 1995, sets out this Policy as the framework for establishing and reviewing its objectives, and as a public commitment to its customers, employees, suppliers, authorities and other interested parties.

SCOPE

This Policy applies to all of Lantia Marítima's activities and to all its offices and departments: organisation and management of international ocean, air and road freight, customs services, logistics and warehousing, international trade operations, and the sale and leasing of equipment (containers, tanks and flexitanks).

OUR PURPOSE

To move our customers' goods safely, on time and at the right cost, with a personal approach and a single point of contact, and to be their trusted partner in Spain, Cuba, the Caribbean and the rest of the world.

OUR COMMITMENTS

Customer focus

Understand and meet our customers' requirements, keep them transparently informed of their shipments' status (including through the My Lantia portal) and measure their satisfaction in order to improve.

Supply chain security

Protect the integrity of the goods, information and documents we handle, and carefully select the partners and suppliers involved in each operation.

People

Rely on a qualified, multilingual team in continuous training, encourage their participation and ensure a safe, respectful working environment with equal opportunities.

Compliance

Comply with applicable legal and regulatory requirements and the commitments we subscribe to: customs and Authorised Economic Operator (AEO) regulations, IATA, cargo safety (SOLAS, dangerous goods), data protection, and sanctions and export control rules.

Continuous improvement

Maintain a Quality Management System in accordance with ISO 9001:2015, set measurable objectives, analyse indicators, risks and opportunities, and periodically review its effectiveness.

Suppliers and partners

Work with shipping lines, airlines, hauliers and agents who share our standards, evaluate their performance and build stable, mutually beneficial relationships.

Digitalisation

Invest in digital tools that improve traceability, speed and service quality while reducing errors and paper use.

ENVIRONMENTAL COMMITMENT

- Prevent pollution and minimise the environmental impact of our activities.
- Optimise routes, consolidate cargo and favour more efficient transport modes to reduce emissions.
- Reduce the use of paper, energy and resources by digitalising processes and documents.
- Properly manage waste generated in offices and warehouses, prioritising reuse and recycling.
- Raise awareness of good environmental practices among our team and partners.

REVIEW AND COMMUNICATION

Management undertakes to provide the resources needed to fulfil this Policy, to communicate it to all staff and to make it available to interested parties. The Policy is reviewed at least once a year during the management review to ensure it remains suitable.

Alcobendas (Madrid), 26 October 2026

Rubén Pérez

Chief Executive Officer · General Management